

Legal notice and Privacy Statement Disolut BV

Purpose of the processing of personal data

The personal data that a guest or registered customer enters on this website is used to:

- Manage the registration as a user of the platform and identify you as a user, access your purchase history, addresses and other data provided when placing an order.
- Execute the contract of sale of products and services that have been purchased with us through our platform.
- Contact the customer via email, telephone calls or other equivalent means of communication only in the context of the performance of the applicable sales contract
- To deal with requests or requests made through the customer service channels, telephone, contact form, etc...
- To send commercial communications, offers, information on new products or important news of the sector if you have subscribed to the newsletter (if any) or filled in a possible contact form.

How long will personal data be kept?

Personal data is kept for the time strictly necessary to fulfil the obligations arising from the contract, plus a period of up to a maximum of five years, as required by the responsibilities arising from the purchase contract.

In the case of subscriptions to the newsletter or enquiries to the customer service department, they will be kept for as long as you wish. You can unsubscribe by sending an e-mail to info@disolut.com or via the indicated unsubscribe possibility in every mailing. This does not exempt that the data of the orders that have been placed must be kept for the legally established period of time.

Transfer of data

The person responsible for the processing of personal data will not communicate or transfer your data to anyone other than himself (with the exception of transport companies in the sole and exclusive context of the execution of the shipment without any rights over them).

However, it may happen that the data controller is required by law or regulation to communicate your data to a judicial, police or administrative authority, among other possible recipients.

Rights as data subject with respect to the processing of personal data

The law recognizes various rights in relation to the processing of personal data. These rights are as follows:

- Right to request access to personal data.
- The right to request rectification or erasure.
- The right to request the restriction of processing.
- The right to object to the processing; and
- The right to the portability of the data concerned.
- These rights can be exercised in several ways:

By sending an e-mail to info@disolut.com. By letter to the address: Fruitier de Talmaweg 8435 WE Donkerbroek, The Netherlands

In any of these cases, and in order to duly preserve personal data, please confirm the identity of the applicant by asking for identification and confirmation of some of the personal data.

In addition, please note that you may lodge a complaint with the Dutch Data Protection Agency in relation to the exercise of your rights set out above, in the event that you feel that we have failed to respond appropriately to your request.